

North Yorkshire Libraries.

Supporting our communities 2022-2023.



Promoting
literacy and
learning



At the heart of
communities



Championing
health and
wellbeing



Tackling the
digital divide




Your library,
your place
2020-2030

Libraries strategy
2020-2030

North Yorkshire Libraries.

Supporting our communities 2022-2023.

A statutory service delivered under the Public Libraries and Museums Act 1964: councils must provide a "comprehensive and efficient service".

- **6 Core libraries** - Harrogate, Scarborough, Malton, Skipton, Northallerton and Selby
 - **5 Hybrid libraries** - Whitby, Ripon, Knaresborough, Pickering and Filey
 - **31 Community Libraries** in a variety of villages and towns, run in partnership with volunteer groups offering local access to countywide services
 - **7 Library outlets** and **7 local library collections**
 - **1 Supermobile** serving 20 rural communities
- 

Some highlights from 2022 – 2023 – compared with 2021-22

Library visits

1,617,664
44% up

New members

31,335
40% up

Active users

73,031
29% up

Book issues

1,676,538
15% up

Volunteer hours

126,096
24% up

**Assisted IT
sessions**

14,625
177% up

**Events and
activities**

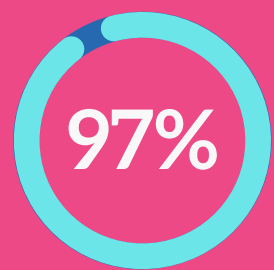
6,378
175% up

**eBooks &
eAudio issues**

303,268
No change

Our Public Library User Survey.

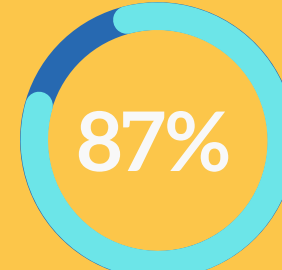
October 2022



are happy with
our libraries!



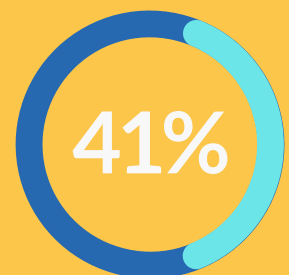
are happy
with our
customer care.



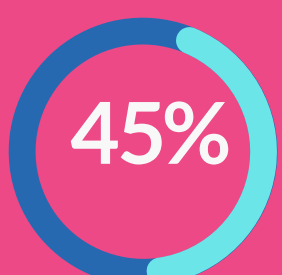
think book choice is
great.



of visits are
'green' - no cars!



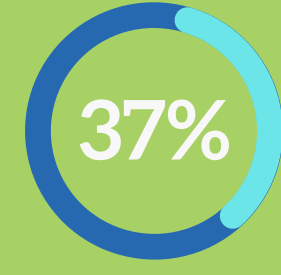
say libraries
helped with
their studies.



say libraries
helped with their
mental health.



use our PCs to get
online.



say libraries
helped with
meeting people.

Literacy and Learning: providing the best start in life.

Our children's offer plays an important role in supporting early years development, family well-being and in laying the foundations for improved life chances.



Working in partnership with our colleagues in Registration we have welcomed 1,100 babies as new library members.

In partnership with Early Years and the Healthy Child teams we have delivered a new Bookstart programme, supporting low-income and targeted families with free book packs for 1-2 and 3-4 year olds. 1,425 packs delivered so far.

Under 5s Week across all our libraries held in March 23

A vibrant week of activities, including theatre, science, music & dance, baby massage, cooking, and Code-a-pillar storytimes.

69 activities with 1,400 attendees
...and a further 111 children joined Buzzy Bee's Honey Hunt, our under-5s reading scheme.



Literacy and Learning: improving life chances.



Promoting reading during the school holidays:
8,007 primary age children took part in our 'Gadgeteers' Summer Reading Challenge.
205 events delivered celebrating STEM learning throughout.

2,431 children took part in our Christmas Reading Challenge.



Listening to Young People.:
Working with Youth Voice and Young Inspectors, hosting Teen Talk and engaging with Young Leaders to ensure that we are making libraries relevant to our young people.



Tackling Tough Topics:
Book packs launched to support 3-8 year olds with big life-changing events such a divorce, separation and bereavement.



Winner of the NAG Award 2022



Literacy and Learning: lifelong learning.

Libraries are great places to work and study:
Free books, free computers, wi-fi, printing and friendly support from staff and volunteers

Libraries provide a suite of curated free online resources to support informal learning, employability and business start-ups.
Keeping people connected with Local and Family History resources - 14,000 Ancestry sessions last year.

Chosen to be part of a national pilot of Ask for a Book, an Arts Council funded project to support reading for pleasure.

Building confidence:
Successful piloted 2-week work placements with long term unemployed as part of the Restart Scheme.

Beyond Carbon:
Raised awareness of the climate emergency and encouraged people to think about their own environmental impact with 69 library events aimed at all ages.



Communities: A warm welcome

42 libraries (and one mobile), 42 warm and welcome spaces supported people struggling with the rise in energy bills. We also contributed to the Martin Lewis guide 'Setting up a warm space in your community'

Supporting Sanctuary Seekers: we offer a safe and welcoming space, visit temporary accommodation and make accessing library services as easy as possible.

402 sanctuary seekers welcomed as library members

Ey Up! A successful ACE funded project exploring local dialect.

Exhibitions reached 62,671.

Workshops held with hard to reach groups.

Exclusively Inclusive:

Touring photographic exhibition telling the story of the discrimination and isolation faced by people living with disabilities.



Health and Wellbeing:

Reading Well for Teens:

Launched a new collection with reading lists, digital resources and virtual events to improve young people's mental health.

Slipper Socials: Events at 10 libraries to support falls prevention and support wider well-being.

Over 500 pairs of anti-slip slippers gifted.

Health and Digital Literacy Pilot

Collaborating with the NHS to improve our knowledge and confidence to empower people to take control of their own health and wellbeing.

Self Care Toolkits for Young People.
Developed in partnership with young people.



Digital: providing opportunity and closing the digital divide.



Offering infrastructure to help people get online and connected:
Free WiFi in all our libraries.
A network of over 220 public computers - used for 97,328 hours this year!

Support for all:
6,398 hours of support from our IT buddies – giving 1 to 1 support with how to use computers and other devices.

ReBoot: Working in partnership to provide donated devices to tackle the digital divide. 263 devices gifted.

Household Support Fund: Supported over 3,000 people in libraries to access their household support vouchers.

**** Shortlisted for the STEM family learning award!****

Offering innovative sessions introducing families to coding and a range of digital equipment.

Always improving: great places to visit Ripon

Inspiring the next generation with
Ripon Library's new junior area.



Always improving: great places to visit

Malton

Embracing a green future with decarbonisation at Malton Library. New heating installed March 23.
A remarkable 5,039 kg/CO2 estimated annual CO2 saving!



Always improving: great places to visit Scarborough

Attracted £200,000 of DCMS funding to make Scarborough Library fit for the future and meet the changing needs of its community.



What's next? Plans for 2023-24 and beyond

- **Embedding Libraries in the new Community Development directorate and more partnerships with other Culture, Leisure and Arts colleagues**
- **Libraries of Sanctuary accreditation**
- **More Slipper Socials – subject to funding**
- **Library Management System renewal**
- **Digital support for Household Support Fund round 4**
- **Summer Reading Challenge (Ready, Set, Read!) in all libraries**
- **Continuing to look to improve our library buildings and infrastructure e.g Skipton**
- **Working with Booktrust to deliver more free book packs to targeted families**



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Chartered
Member

